BALANCE YOUR ACCOUNT Outstanding Deposits To keep track of all your transactions, you should balance your account every month. Please examine this statement immediately. We will assume that the balance and transactions shown are DATE AMOUNT correct unless you notify us of an error. List any deposits that do not appear on your statement in the Outstanding Deposits section at the TOTAL S left Record the total Check off in your checkbook register all checks, withdrawals (including Check Card and ATM) and Outstanding Withdrawals automatic payments that appear on your statement. Withdrawals that are NOT checked off should DATE AMOUNT be recorded in the Outstanding Withdrawals section at the left. Record the total. 3. Enter the ending balance shown on this statement. Enter the total deposits recorded in the Outstanding Deposits section. Total lines 3 and 4. 6. Enter the total withdrawals recorded in the Outstanding Withdrawals section. 7. Subtract line 6 from line 5. This is your balance. Enter in your register and subtract from your register balance any checks, withdrawals or other debits (including fees, if any) that appear on your statement but have not been recorded in your Enter in your register and add to your register balance any deposits or other credits (including interest, if any) that appear in your statement but have not been recorded in your register. 10. The balance in your register should be the same as the balance shown in #7. If it does not match, review and check all figures used, and check the addition and subtraction in your

IMPORTANT DISCLOSURES TO OUR CONSUMER CUSTOMERS

register. If necessary, review and balance your statement from the previous month.

IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC TRANSFERS

Please call or write us at the phone number or address on the front side of this statement as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60* days after we sent the FIRST statement on which the problem or error appeared.

1. Tell us your name and account number.

TOTAL

- Describe the error or the transfer you are unsure about and explain as clearly as you can why you believe it is an error or why you need more information.
- 3. Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have use of the money during the time it takes to complete our investigation.

* Please note: Paper draft and paper check claims must be disputed within 30 days per your Deposit Account agreement.

IMPORTANT DISCLOSURES TO OUR BUSINESS CUSTOMERS

Errors related to any transaction on a business account will be governed by any agreement between us and/or all applicable rules and regulations governing such transactions, including the rules of the National Automated Clearing House Association (NACHA Rules) as may be amended from time to time. If you think this statement is wrong, please telephone us at the number listed on the front of this statement immediately.